

Name:	Order Number:	Customer Number:
Street Address:	City, State & Postal code:	Phone Number:

RETURNS AND EXCHANGES

If for any reason you are not completely satisfied with the quality of our products, please return the item to us along with your receipt and we will gladly replace the item or refund your purchase price.
 Please feel free to call Customer Care if you have any questions.
 USA & Canada: 1-800-486-9794 International: (808) 486-1212

REFUND INFORMATION

- **Credit Card purchases:** Refunds are credited to the account billed on your original purchase. Please allow 1-2 billing cycles for the credit to appear on your credit card statement.
- **Check purchases:** A refund check will be generated 7 to 10 days following the process of your return and will be mailed to your billing address.
- **Gift Returns:** Refunds are issued in the form of a Crazy Shirts gift card.

- **USA Customers:** Please allow 3 to 4 weeks processing time. If you require a quicker exchange, please call Customer Care at 1-800-486-9794 to ask about an Expedited Exchange. Representatives are happy to assist you Monday-Friday 6AM-5PM, Saturday-Sunday 6AM-2PM Hawaii Standard time.

- **Canada / International Customers:** We are pleased to reimburse return shipping charges for airmail via your country's postal system. Please mail to: Crazy Shirts Returns & Exchanges, 99-969 Iwaena St., Aiea, HI 96701, USA.

MERCHANDISE RETURN FORM

To make a return or exchange, please complete this form and enclose it with your merchandise. To help us serve you better, please indicate the reason for your return.

Please indicate:

- REFUND:** Complete Merchandise Returned section below
- EXCHANGE:** Complete both sections below

USE CODE CHART BELOW

MERCHANDISE RETURNED:

Reason	Item Number	Size	Qty	Description	Price Each	Total

I WOULD LIKE THESE ITEMS IN EXCHANGE:

1st Choice Item Number	Alternative Item Number	Size	Qty	Description	Price Each	Total

RETURN REASON CODES

<p>QUALITY</p> <p>10 Graphics / Embroidery crooked or off-center</p> <p>11 Faulty construction – uneven / puckered open seams</p> <p>12 Embroidery unraveled</p> <p>13 Faulty or missing buttons / snaps</p> <p>14 Flawed fabric – runs / tears</p> <p>15 Fabric marked – soiled / stained</p> <p>16 Miscellaneous defect – please explain</p>	<p>TOO LARGE</p> <p>30 Overall length</p> <p>31 Overall width</p> <p>32 Chest / Bust</p> <p>33 Waist</p> <p>34 Sleeve length</p> <p>35 Neck opening</p> <p>36 Other – please explain</p>	<p>SATISFACTION</p> <p>50 Did not like style</p> <p>51 Did not like fabric</p> <p>52 Fabric too thin</p> <p>53 Fabric too thick</p> <p>54 Item not as expected</p> <p>55 Not well made</p> <p>56 Other – please explain</p>	<p>COLOR</p> <p>70 Color not as shown</p> <p>71 Did not like the color</p> <p>72 Coordinates did not match</p>
<p>DURABILITY</p> <p>20 Wash ability not acceptable</p> <p>21 Excessive shrinkage</p> <p>22 Design faded</p> <p>23 Design bled</p> <p>24 Fabric color faded</p> <p>25 Fabric color bled</p> <p>26 Unraveled after washing</p>	<p>TOO SMALL</p> <p>40 Overall length</p> <p>41 Overall width</p> <p>42 Chest / Bust</p> <p>43 Waist</p> <p>44 Sleeve length</p> <p>45 Neck opening</p> <p>46 Other – please explain</p>	<p>SERVICE</p> <p>60 Did not order</p> <p>61 Ordered wrong Item</p> <p>62 Shipped wrong size</p> <p>63 Shipped wrong Item</p> <p>64 Arrived too late</p> <p>65 Duplicate order</p> <p>66 Merchandise cancelled</p>	<p>OTHER</p> <p>80 Changed mind since ordering</p> <p>81 Returning gift order</p> <p>82 Differs from picture in catalog</p> <p>83 Other – please explain</p>